



Terms and conditions for accommodations

In order to prepare your stay in camping Rodaven, please read the terms and conditions detailed rental below.

All accommodations are strictly non smoking.

Reservation

As far as possible, thank you for using our online booking system directly accessible on every page of our website www.campingderodaven.fr. It makes secure payment by credit card (Master Card, Visa, Carte Bleue) and a rapid confirmation of booking your stay, possible. If you need help, do not hesitate to contact us on 02 98 86 32 93, daily from 8 am to 8pm.

Deposit payment

Reservations are confirmed upon receipt of down payment to 30% of the total amount. The balance is due 30 days prior to arrival date. Payment by credit are accepted. In the case of a reservation within less than 30 days, or less than or equal to 3 days stay, payment of the total amount will be charged.

Arrival/departure

Arrivals are between 4PM and 8PM. Your accommodation must be released between 8am and 10am on the day of departure. On the day of your arrival, we will ask you to arrange a time to go to make the state places on the day of departure. Unless prior agreement, we can not guarantee the availability of your lease before 16h if arriving early. Late arrivals (after 20h) must be reported by phone or email, so we can make arrangements for your reception.

Deposit

For cabadiennes a deposit of € 100 or, alternatively, an ID will be required. For lodging, a deposit of 250€ will be required. At the check out, the accommodation has to be delivered as clean as it was at the check in. The deposit will be refunded upon departure if no damage or breakage is observed

In case of hardware breakdown, if the cost of repairs is less than 250 euros, we will return your deposit minus expenses of repairs. If the cost of repairs is more than 250 €, we will send an invoice to cover these costs.

In case of uncleanliness, 70€ will be charged.

Animals

Animals are not allowed in cabadiennes. In other accommodations, only dogs under 10 kg and cats are accepted. Presence of an animal implies a supplement (see our rates)

Cancellation

It is strongly advised to take out cancellation insurance offered by our partner CampezCouvert (see terms and conditions attached or on our website). The cost amounts to up to 3% of the total amount.

More than 30 days before arrival, the deposit is held you. Between 30 days and 1 day of your arrival, the total amount is due. In case of cancellation of your stay, you should inform the campsite by email or phone. No reply from us within 24 hours, assume that we have not received your cancellation request. In case of no show before 11PM on the day of your arrival (without informing the campsite 7 days), the reservation will be canceled and no refund will be granted. Early start for any reason whatsoever, regulation already paid will be retained.

Rebooking

You can request a modification of your stay by email or phone. We will do our best to accommodate your request subject to availability. The price of your stay may be changed.

By confirming your reservation, you accept our refund policy, cancellation and rebooking.

The Rodaven team looks forward to welcoming you to make your stay as pleasant as possible.